

# Hathaspace Limited Warranty

Hathaspace® products come with a limited warranty for the periods indicated below, measured from the date purchased. Heze LLC (“Hathaspace”) warrants all new Hathaspace® products will be free from defects in materials and workmanship. Have an issue? If your product is covered by this warranty, Hathaspace will gladly repair your product or replace it, as appropriate and at Hathaspace’s discretion, free of charge.

Model	Warranty Period
HSP001	2 Years
HSP002	5 Years
HSP003	5 Years

This warranty is non-transferable from the original purchaser, and does not cover cosmetic damage; wear and tear; loss of the unit; damage resulting from abuse, misuse, unauthorized repair, improper handling; or products purchased from an unauthorized retailer and distributor. This warranty will not cover special, incidental, or consequential damages based upon breach of this warranty, breach of contract, or strict liability. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. There are no warranties which extend beyond those stated herein. Any implied warranties that may be applicable to the products, including implied warranties of merchantability or fitness for a particular purpose are limited in duration to the duration of this warranty. Some States do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you.

Because Hathaspace cannot control the quality of product sold by unauthorized sellers, this warranty applies only on products purchased directly from Hathaspace. Hathaspace reserves the right to reject warranty claims from purchasers for products purchased from unauthorized sellers, including unauthorized internet sites. Your warranty claim must be accompanied by a receipt or proof of purchase.

Our US purifiers are designed to operate at 110V-120V. If you use our US purifiers in a country that uses 220V-240V and a power issue results, this will not be covered by our warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

Questions or wish to make a warranty claim? Email Hathaspace at [team@hathaspace.com](mailto:team@hathaspace.com) with your name, contact information, product purchased, and a description and/or photos (and videos, if applicable) of the claimed defect. Please have proof of purchase available, or submit it along with your claim. If your claim is covered you may be required to mail in your product to Hathaspace for repair or replacement. Please note that you are responsible for costs incurred in mailing your product if you are asked to do so.

If you have any questions about whether a seller is authorized, email us at [team@hathaspace.com](mailto:team@hathaspace.com). If you would like a physical copy of this warranty, feel free to print this page or call us at 800.446.0535 and we’d be happy to send you a copy.

Effective: December 1, 2021

